LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.COM. DEGREE EXAMINATION – **COMMERCE**

SIXTH SEMESTER – APRIL 2015

CO 6602 – MARKETING RESEARCH

Date : 25/04/2015 Time : 09:00-12:00 Dept. No.

Max. : 100 Marks

<u>PART – A</u>

Explain the following terms in about 50 words each:

- 1. Marketing Research.
- 2. Sampling Unit.
- 3. Marketing Information System.
- 4. Research Design.
- 5. Exploratory Research.
- 6. Structured Questionnaire.
- 7. Observation Method in data collection.
- 8. Market Report.
- 9. Appendices.
- 10. Descriptive Research.

<u>PART – B</u>

Answer any FOUR questions:

- 11. Discuss the essential characteristics of a good research report.
- 12. Explain the need and importance of marketing research.
- 13. Highlight the various characteristics of good marketing research.
- 14. Explain the importance of exploratory research in a marketing management.
- 15. What is a questionnaire? Explain the essentials of a good questionnaire.
- 16. Briefly discuss the problem definition and why it is the most important task in marketing research project?
- 17. What is sampling? Explain the various methods of sampling.

<u>PART – C</u>

Answer any TWO questions:

- 18. Describe the different types of research.
- 19. Discuss the components and structure of a research report.
- 20. Explain the different steps involved in marketing research process.
- 21. What is meant by Primary data? Explain the various methods of primary data collection practices, in marketing research.

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(2x20=40 marks)

(4x10=40 marks)

(10x2=20 marks)